

TADWA Computer Services Fee Structure (as at 1 May 2009)

Item / Service	Concession**	Non-Concession
On Site Repair (if in 3m of getting system free!!)	\$40.00	\$60.00
On Site Repair / Technology Review (no service contract)	\$50.00	\$70.00
Online Technical Support (Remote Login) service contract	Free	Free
Installation / Backup of Data (especially in upgrades)	\$20.00	\$40.00
Pickup / Delivery (by TADWA) – One Way Trip	\$20.00	\$30.00
Delivery Courier (Outer Metro)	\$25.00	\$35.00
Delivery Courier (South West)	\$30.00	\$40.00
Delivery Courier (Elsewhere)	\$35.00	\$45.00
Customer Support Agreement Desktop (2 Years) Includes free basic computer system & training*	\$380.00	\$450.00
Customer Support Agreement Desktop (1 Year) Includes free basic computer system & training*	\$280.00	\$350.00
Customer Support Agreement Laptop (1 Year) Includes free basic computer system & training*	\$340.00	\$500.00
Customer Support Agreement for Upgraded Desktop (2 Year) Includes free basic computer system & training*	\$300.00	\$400.00
Customer Desktop Purchase (One Off Sale) (High End)	\$400.00	\$500.00
Customer Desktop Purchase (One Off Sale) (Low End)	\$300.00	\$400.00
Customer Laptop Purchase (One Off Sale) {when avail}	\$400.00	\$500.00
Customer New Laptop Purchase (One Off Sale) {when avail}	\$699.00	\$799.00
Customer Support Contract 1 yr Own Computer (Laptop)	\$150.00	\$250.00
Customer Support Contract 1 yr Own Computer (Desktop)	\$140.00	\$240.00
Cancellation fee (after delivery of system)	\$30.00	\$40.00

* availability maybe subject to change

** determined by CS Administration staff at time of application

TADWA Computer Services Fee Structure (as at 1 May 2009)

NEW HARDWARE / SOFTWARE PRICES (JAN 09)			
TYPE	CLASS	ITEM DESCRIPTION	Sell Price
Internal Modem	New	56Kbps Internal PCI Fax Modem	\$31
External Modem	New	56Kbps External Serial V90 Modem	\$100
ADSL Modem	New	ADSL Modem (1 LAN / 1 USB)	\$94
ADSL 4-Port	New	ADSL 4-Port Modem / Router (4 LAN / 1 USB)	\$88
ADSL Wireless	New	ADSL 4-Port Modem / Router / Wless A Point (4 LAN / 1 USB)	\$138
Network Switch	New	Network Hub / Switch (4 or 8 LAN)	\$36
Sound Card	New	Audio Sound Card (5.1CH)	\$49
Printer (Colour)	New	Colour Printer (2 cartridges)	\$70
Printer/Scan/Copy	New	Colour Printer / Scanner / Copier (NO FAX)	\$94
Printer/Scan/Fax	New	Colour Printer / Scanner / Fax / Copier	\$213
DVD Burner	New	Dual Layer / Dual Format DVD / CD Burner	\$50
RAM 512M	New	512M DDR	\$60
RAM 1G	New	1G DDR	\$100
RAM 1G	New	1G DDR2	\$44
Hard Drive 160G	New	IDE Hard Drive 160G	\$106
Hard Drive 320G	New	SATA Hard Drive 320G	\$106
Hard Drive 120G	New	IDE Hard Drive 120G 2.5" (notebook)	\$150
Graphics 256M	New	256M PCI	\$150
Graphics 256M	New	256M AGP	\$113
Office 2007	New	1 Licence Office Student / Teacher edition (Word / Excel / Power Point)	\$213
LCD 19"	New	19" LCD (Widescreen)	\$225
LCD 22"	New	22" LCD (Widescreen)	\$324
Webcam	New	Simple (no microphone)	\$56
Webcam	New	Built in microphone	\$74
LCD 17"	Used	Refurbished 17" LCD monitor	\$50*
LCD 19"	Used	Refurbished 17" LCD monitor	\$50*
DVDROM/CDRW	Used	Refurbished DVD Player / CD Burner	\$10*
RAM 512M	Used	Refurbished 512M DDR RAM	\$40*
RAM 256M	Used	Refurbished 256M DDR RAM	\$20*
Hard Drive	Used	Refurbished 80G SATA/IDE	\$50*

* stock may not always be available